



**VERIDIA**

in partnership with



SAMPLE  
AGED  
CARE

**Standard Evidence  
Resource Package  
Sample**

**SAMPLE**

Document Approved 24.11.2020

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## Prepared by Veridia Australia

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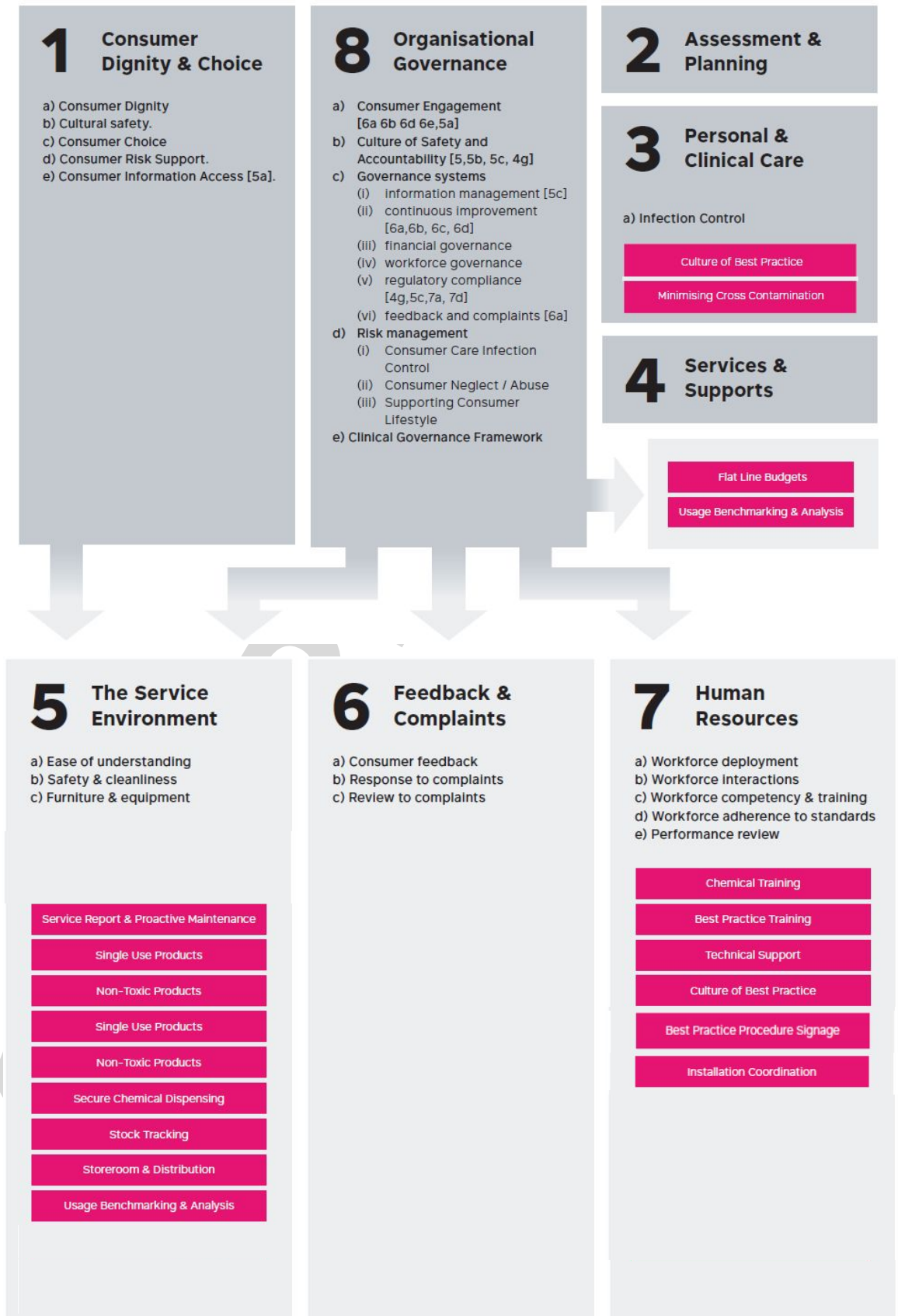
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## Standards Overview





# Standard 3

## Self Rating

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## Standard 3 - Self Rating

### Outcome

**G**

Minimisation of infection-related risks through implementing:

(i) standard and transmission-based precautions to prevent and control infection.

### Self Rating:

DEVELOPING

MEETING

EXCEEDING

### Materials relating to this outcome:

#### Actions and Evidence to support Self Rating:

- **Creating a culture of Best Practice in Sanitisation**

- Best Practice Procedure Sheets ..... Page 4

- **Minimisation of Cross Contamination**

- Single Use Products ..... Page 5

- Coded Product Identification Systems ..... Page 6

- Sanitising Systems in Laundry and Kitchen ..... Page 7

**Outcome Summary** ..... Page 15

**Areas for Improvement and appropriate Actions** ..... Page 16



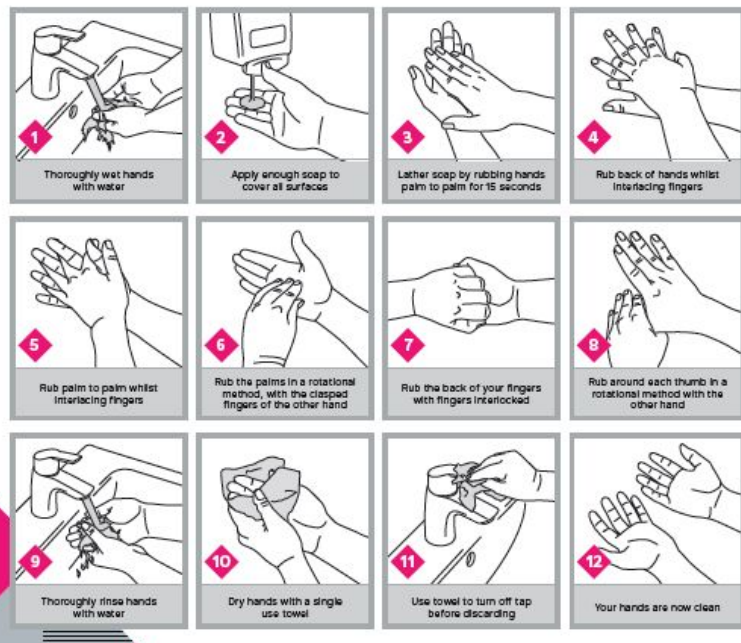
## Creating a Culture of Best Practice in Sanitisation

### Best Practice Procedure Sheets

Best Practice Procedure Sheets are displayed throughout the home in sanitising stations, bathrooms and public areas to minimise infection through encouraging staff and visitors to use hygiene products correctly.

### Hand Washing Guide

Removing all dirt and contaminants from the skin is extremely important. Hands and other soiled parts of the body should be cleaned at least at the end of each work period, prior to breaks, or when visiting the toilet.



#### Example in Practice:

Downloadable Education Resources such as this hand wash guide are made available to staff in both electronic and hard copy form.



## Minimisation of Cross Contamination

### Single Use Products

The use of single use products in the personal care range ensures that consumers at Sample Aged Care are delivered the best levels of hygiene in their care.

Examples of Single Use products in use at Sample Aged Care are shown below, including gloves, disposable body wipes, hair nets and hand care cartridges.



#### Example in Practice:

Above: An open soap dispenser showing sealed single use soap cartridge used at Sample Aged Care



#### Example in Practice:

Above: A Wash station in Sample Aged Care , showing the use of single use/secure dispensed items from left to right: disposable hand towel, cartridge soap dispenser and gloves.



## Minimisation of Cross Contamination

### Coded Product Identification Systems

Sample Aged Care has sought to eliminate risks posed to consumers through the use of an Automatic Dosage Chemical System.

The chemical range utilises a coding system, which indicates the operational area the product is to be used in, with both alpha-numerical & colour codes.

This ensures that products are not moved between the operational areas, and minimises cross contamination.

#### Example in Practice:

The Accent chemical range uses a simple coding system whereby the letter indicates the operational area, the number and colour indicates the product type.

[E.g. L = Laundry, K = Kitchen]



Cleaning Equipment such as mops, buckets, wipes and carts are also colour coded to prevent cross contamination between the different operational areas of the the home.

#### Example in Practice:

The mops systems for the Laundry and kitchen are differentiated by the colours shown at right.

[E.g. Blue = Laundry, Red = Kitchen]







## Minimisation of Cross Contamination

### Automatic On-Demand Chemical Dilution

Chemical Systems used in housekeeping areas can require manual dilution and mixing before application. To protect staff from exposure to these chemicals, Sample Aged Care has utilised the Accent Plug 'n Pump Dual Bottle System.

This features a Trigger system which draws from separate chemical and water chambers to spray the correct dilution onto the surface being cleaned. This means that there is minimal risk of spills, as there is no need for manual decanting and mixing of chemicals.

#### Example in Practice:

This image shows the removal of a Plug 'n Pump Chemical Cartridge from the Dual Spray trigger.





## Outbreak Contingency Planning

### Outbreak Contingency Plan

Sample Aged Care has an outbreak contingency plan for the event of a contagious infection circulating through the immediate geographical community.

The Plan includes:

Prevention

- First Line of Defence
- Second Line of Defence

Communication

Visiting /External Partners Policy

Critical Supply Chains

Staff Training

**Insert Outbreak  
Contingency Plan here.**





## Minimisation of Cross Contamination

### Sanitising Systems in Laundry and Kitchen

Sample Aged Care is compliant with laundry sanitisation as per AS/NZS 4146:2000 - Section 3.5 - compliance is achieved through a combination of laundry machine temperature setting and the installed Chemical System. Veridia submits monthly chemical reports to Sample Aged Care .

#### Laundry Technology at Sample Aged Care :





## Standard 3 - Outcome Summary

### Outcome

G

Minimisation of infection-related risks through implementing:

(i) standard and transmission-based precautions to prevent and control infection.

### Outcome Summary

### Self Rating:



Sample Aged Care has built a number of levels of defence into both their staff culture and operational systems to protect against the spread of infection.

Sample Aged Care has actively promoted best practice sanitising methods through the use of educational signage and messaging throughout the home.

The culture of best practice has been strongly backed up by the following systems that ensure the risk of cross contamination is reduced through the following standard precautions:

- Colour coded Cleaning Equipment to ensure zoning guidelines are respected
- Appropriate Laundry records are kept to provide evidence of meeting operating standards

Where appropriate the following transmission-based precaution is used:

- The provision of single use PPE and hygiene products in all washroom areas, back of house operational areas and resident rooms allow staff to use when needed.

In addition,

- The home has a relevant and ready contingency plan for the occurrence of an outbreak, which is available on request from Sample Aged Care Management.

As a result, Sample Aged Care has effectively met the appropriate standards of operation to ensure that infection related risks are minimised through implementing standard and transmission-based precautions..



## Standard 3 - Areas to Improve

### Outcome

G

Minimisation of infection-related risks through implementing:

(i) standard and transmission-based precautions to prevent and control infection.

#### Installation of Hand Wash Guidelines

When reviewing the measures that Sample Aged Care had taken to build a culture of best practice sanitisation, some areas were identified as missing key signage and messaging.

It is recommended that additional hand washing and sanitisation guides ([available through Veridia Web Portal](#)) are installed in these areas:

- All Wash Stations throughout the facility

#### Display Medicine Dispensing Best Practice

To further encourage a culture of best practice in sanitation and infection control it is recommended that Sample Aged Care standardise and train staff in the best medicine dispensing practices.

The Websterpak dispensing guide ([available through Veridia Web Portal](#)) should be printed, and displayed in appropriate nursing stations and dispensing trolleys to ensure that the highest standards are maintained in this critical process.

Staff should also be trained in this process, through a practical step-by-step demonstration of how to dispense medicine without contaminating the dispenser's hands.



# VERIDIA

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Prepared by our Aged Care Insights Team

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